

Magellan Healthcare Employee Assistance Program

Identity Theft Resolution

In 2019 about 1 in 15 people were victims of identity fraud. Overall, 33 percent of U.S. adults have experienced identity theft, more than double the global average.¹ When identity theft occurs, most people do not know who to turn to for professional advice.

Magellan Healthcare's Employee Assistance Program provides your employees with Identity Theft Resolution services that can save your employees thousands of dollars in legal costs, countless hours of valuable time and give them the assurance that the situation will be resolved quickly and professionally.

Support and resources your employees can trust

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| <input checked="" type="checkbox"/> Fraud Resolution Specialist™ | <ul style="list-style-type: none">• One 60-minute consultation per issue, per year• The specialist listens, answers questions and gives employees the direction and tools they need to start resolving the fraud issues |
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| <input checked="" type="checkbox"/> ID Theft Emergency Response Kit | <ul style="list-style-type: none">• Uniform ID Theft Affidavit to be sent to the proper authorities, credit reporting agencies and creditors• Fraudulent account forms and letters to itemize each fraudulent occurrence• Fraudulent activity reporting• Federal authorities and creditor fraud department notifications• Free credit report• Fraud alert and/or credit freeze (if allowed by State law) placement on your credit file |

Employees also have the option to purchase resolution services on a self-pay basis and have the company work under power of attorney until all issues are resolved.

Learn more about how your organization can benefit from Magellan Healthcare's EAP at [MagellanHealthcare.com](https://www.MagellanHealthcare.com).

1. <https://www.identityforce.com/blog/identity-theft-odds-identity-theft-statistics>